

# NOTICE OF A RATE HEARING

## London Hydro Inc. has applied to change its electricity distribution rates, effective May 1, 2024

If the application is approved as filed, a typical residential customer and a typical general service customer of London Hydro would see the following increase:

<b>Residential (750 kWh)</b>	<b>\$1.32 per month</b>
<b>General Service less than 50kW (2,000 kWh)</b>	<b>\$1.15 per month</b>

Other customers, including businesses, will also be affected. It's important to review the application carefully to determine whether you may be affected by the proposed changes.

London Hydro proposes a refund to ratepayers of \$4,425,452 for a retroactive adjustment, relating to previously approved balances for the period of 2015 to 2020, due to an error related to the IESO Global Adjustment charges. The bill impact noted above does not include the retroactive adjustment.

## YOU SHOULD KNOW

There are three types of OEB hearings: oral, electronic and written. The applicant has applied for, and the OEB plans to proceed with, a written hearing. If you think a different hearing type is needed, you can write to us to explain why.

During this hearing, we will hear questions and arguments from participants about this case. We will also hear questions and arguments from participants that have registered as Intervenors. After the hearing, we will decide whether to approve the application.

### HAVE YOUR SAY

You have the right to information about this application and to participate in the process.

Visit [www.oeb.ca/notice](http://www.oeb.ca/notice) and use file number **EB-2023-0037** to:

- Review the application
- File a letter with your comments
- Apply to become an intervenor

### IMPORTANT DATES

You must engage with the OEB on or before **November 16, 2023** to:

- Provide input on the hearing type (oral, electronic or written)
- Apply to be an intervenor

If you do not, the hearing will move forward without you, and you will not receive any further notice of the proceeding.

### PRIVACY

If you write a letter of comment, your name and the content of your letter will be put on the public record and the OEB website. If you are a business or if you apply to become an intervenor, all the information you file will be on the OEB website.

## LEARN MORE

### Ontario Energy Board

 1 877-632-2727 TTY: 1-877-632-2727

 Monday - Friday 8:30 AM - 5:00 PM

 [oeb.ca/notice](http://oeb.ca/notice)

### London Hydro

 519-661-5503

 Monday - Friday 8:30 AM - 4:00 PM

 [LondonHydro.com](http://LondonHydro.com)