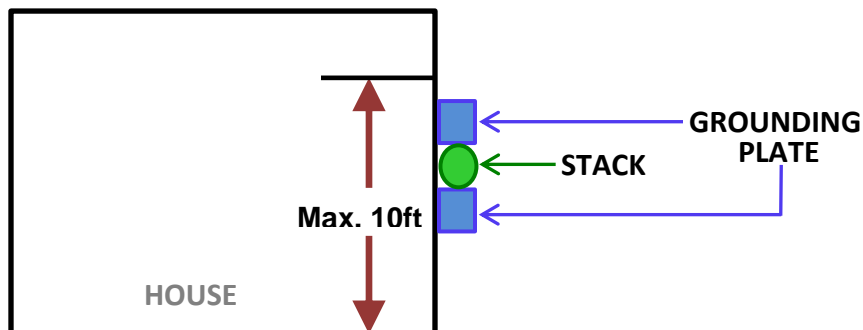




## Underground Service Installation Requirements

E-mail the attached form (an editable PDF file) to the London Hydro Dispatch Centre at [opsadmin@londonhydro.com](mailto:opsadmin@londonhydro.com) and provide them with the required information. The “Estimated Site Readiness Date” is critical to the process. The Dispatch Centre can also be reached at (519-661-4749) to update any of the information provided. The following are examples of some of the key information on the form:

- Municipal Address # and Lot # and/or Door Point Number (DPN # as applicable)
  - Organization name
  - Site contact name and phone number
  - Building Permit #
  - **Estimated Site Readiness Date (Important - all of the following conditions must be satisfied: the foundation is in, the meterbase is in or the meterbase location is clearly marked on the foundation, and the trenchline from T-bar to house is within +/- 6” of final grade and unobstructed).**
- The stack and meterbase must be mounted or clearly marked on the foundation. The Customer must provide 50 mm (2 inch) rigid polyvinyl chloride (PVC) conduit from the base of the meter socket to at least 0.75 metres below finished grade. The 2” stack should be fastened to the wall using the appropriate 2” brackets. The service entrance and meter location must be located not further than 3m (10ft.) from the corner of the building closest to London Hydro’s supply point.
  - Ground plate should not be placed in front of stack.



- Non-standard service fees (applicable when trenching to opposite side of building):
  - 1/0 awg is \$42.17 per meter (including HST).
  - 3/0 & 4/0 awg is \$47.10 per meter (including HST).

London Hydro will attempt to phone the Site Contact before noon on the day prior to servicing to confirm that the site is ready and that there are no obstructions on the trenchline. If upon arrival London Hydro finds that the site is not ready, the Site Contact will be notified and the builder will have to call the Dispatch Centre to provide a new Estimated Site Readiness Date.

For further information, please visit our website at [www.londonhydro.com](http://www.londonhydro.com) for Conditions of Service.